

NEVADA HEALTH FOUNDATION

applause

SUMMER 2020

With gratitude

Many thanks to the following organizations and individuals for their generous support of our COVID-19 Emergency Response Fund.

Alyssa Earley
Anonymous
Bank of America
Carson City Toyota,
Campagni Auto Group
Centene Management Company LLC
Central Valley Environmental, Inc.
Children's Health Fund
Community Foundation of
Western Nevada
Elko County EOC Logistics
Estelle J. Kelsey Foundation
Health Plan of Nevada
Henry Schein Dental
John Ben Snow Memorial Trust
Land Rover Jaguar, Las Vegas
The Links, Incorporated,
Las Vegas Chapter
MGM Resorts International
National Health Care for
the Homeless Council
Nevada Face Mask Warriors
Ping Guo and Friends
Union Pacific Foundation
Union Pacific Railroad
William N. Pennington Foundation

We Are All In This Together

Our world has changed. For months, the COVID-19 pandemic has dominated the news, our economy and our lives. We saw its far reaching effects globally. As the virus makes its way across Nevada, our communities have responded with kindness, generosity, patience, and gratitude. Many remarkable foundations, corporations, small businesses, and individuals continue to step up to support NVHC's front-line staff and patients with donations of personal protective equipment, testing materials, meals, hand-sewn masks, monetary gifts, and more. As the pandemic continues to affect our communities with business closures, layoffs, school closures, the expiration of CARES Act

supplemental benefits and eviction moratoriums, NVHC is committed to doing whatever it takes to support our community. We have created an Emergency Fund to provide support for our patients and staff, augmented call center staff to adequately handle increases in the volume of calls and are screening patients at the door or in their cars to reduce potential transmission of COVID-19. We have also activated direct-to-consumer telemedicine to extend care beyond our health centers, filling in gaps in care including behavioral health needs. We are comforted, encouraged and humbled by the heartfelt outpouring of generosity from our donors. You are our heroes and we thank you for your support as we work together toward a healthy reopening and recovery in Nevada.



Clockwise from top left: Cambridge staff enjoying lunches provided by Café Rio in Las Vegas; Elko County representative C. McHan delivering needed PPE and supplies for our rural health centers; Elko dental staff enjoying first responder gift bags donated by Northeastern Nevada Regional Hospital

Curbside, Virtual, Mobile and More

NVHC's COVID-19 response prioritizes safety and convenience for patients

NVHC continues to make a variety of healthcare options available to safely address the needs of our patients and communities.

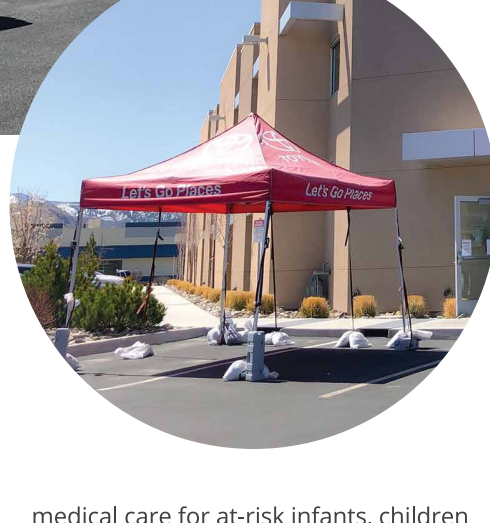
Beginning in early March, NVHC implemented drive-up respiratory clinics at our Sierra (Carson City), Elko Family Medical and Dental (Elko) and Martin Luther King (Las Vegas) locations. With help from generous community partners, Jaguar Land Rover Las Vegas and Campagni Auto Group of Carson City, who donated large tents for our curbside staging areas; and CPR Tents & Events, who set-up and secured the tents, we have been able to ensure that patients and staff are sheltered from the elements while visiting us for curbside screening and testing.

NVHC also expanded capacity for our virtual care programs and deployed a direct-to-consumer telehealth program. This program allows us to provide services to patients anywhere via their connected smart devices or



computers. NVHC has seen a significant increase in utilization (more than 40%) of our virtual care programs and we are in the process of rolling out similar technology for dental visits.

NVHC mobile health units have also played a key role in responding to COVID-19 in our underserved communities. Our Nevada Children's Health Project mobile medical unit (a.k.a. Big Blue) offered COVID-19 screenings and testing in addition to continuing comprehensive



Clockwise from top: Tents donated by Land Rover Jaguar Las Vegas, CPR Tents & Events, and Carson Toyota; Our providers at the COVID-19 drive-up testing clinic in Elko

medical care for at-risk infants, children and youth. Our Mammovan and Ronald McDonald Care Mobile® temporarily paused regular services and quickly pivoted to prioritizing COVID-19 response and outreach to our homeless populations and under-resourced southern Nevada communities.

Noses On!

Nevada Health Centers celebrated Red Nose Day 2020 on Thursday, May 21st, with a nose of our own!

NVHC's Nevada Children's Health Project mobile medical unit (a.k.a. Big Blue) took center stage on NBC's May 21st broadcast of the Red Nose Day Special. Red Nose Day is Comic Relief's signature fundraising event and focuses on ending child poverty by supporting programs that keep children safe, healthy and educated.

Comic Relief and Children's Health Fund are founding funders of NVHC's Big Blue, which serves the needs of children and youth in southern Nevada with a special focus on those experiencing homelessness, human trafficking



victims, immigrants, victims of crime and those facing poverty.

This is the second consecutive year in which NVHC's program has been

highlighted in the Red Nose Day broadcast. NVHC staff also got in on the fun, celebrating with noses of their own and posting #NosesOn social media selfies.

Prescription Assistance

"Last week I assisted a patient who came in to pick up his prescriptions, including blood pressure medication, prostate medication and a maintenance inhaler. When I spoke with him during the pharmacy consult, I noticed he was very distressed. He said he could only afford to purchase the inhaler and was upset because he knew missing the other medications would adversely impact his health. When I explained that we would be able to help cover the cost of his medications with grant funding, he became very emotional and expressed his appreciation - repeatedly thanking us. Being able to assist our patients like this made my week.

I feel so privileged to work for an organization that can do this for patients and am grateful for the donors who make it possible by supporting our mission." Ede Linterman, Pharmacy Manager - Sierra Nevada Health Center.

For struggling families and patients like Ede's, the dilemma to use scarce resources to buy food instead of prescriptions is all too familiar and

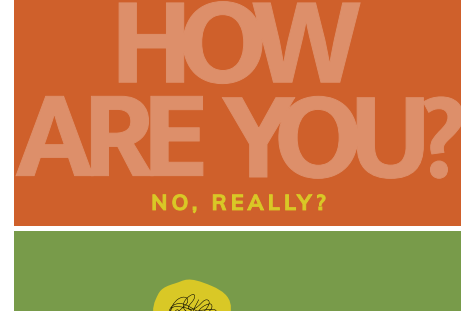


heightened by economic fallout from the COVID-19 health crisis. It is a terrible choice made worse by the fact that skipping medications often leads to chronic illnesses becoming acute, and increases the need for more expensive emergency care. Thanks to gifts from partners, the Estelle J. Kelsey Foundation and other donors who provide support for our Pharmacy Assistance Program, NVHC is working to ensure all patients receive the medications they need to stay on track with treatment plans and to stay healthy.



A fabric mask can protect others around you. To protect yourself and prevent the spread of COVID-19, remember to keep at least 1 metre distance from others, clean your hands frequently and thoroughly, and avoid touching your face and mask.

who.int/epi-win World Health Organization



How Are You? No, Really?

People in our Nevada communities are dealing with multiple large-scale social issues such as COVID-19 and the statewide economic shutdown. Now with recent national incidents of civil unrest and calls for social change in the aftermath of widely publicized episodes of police violence, many of our friends and neighbors may be experiencing overwhelming stress and anxiety. NVHC is stepping in to help by expanding access to behavioral health resources through our newly implemented teletherapy program.

"It would be abnormal for people not to have an emotional reaction to all that is happening right now and sometimes people just need to know there are resources available to them," said NVHC Director of Behavioral Health Sandra Abdullah. "Our behavioral health team is available to meet them through their phone or video to help them talk through and navigate the emotions they may be feeling."

To raise awareness of our behavioral health resources and integrated care model, including the teletherapy program, NVHC has launched a bilingual ad campaign. Funded with support from an anonymous donor, the campaign includes a series of online video and static advertisements with the theme "It's all connected." The ads encourage people to ask themselves how they are coping and to reach out to NVHC to get the support they need.

NEVADA HEALTH FOUNDATION

Giving is easy

The Nevada Health Foundation was established to secure gifts in support of the mission of Nevada Health Centers to provide access to quality healthcare throughout Nevada.

Please consider making a difference in the lives of others by supporting our programs and services.

To make a gift, visit our website at nvhealthcenters.org/donate and click "Donate Now" or contact us directly at 775.445.3505 or at foundation@nvhealthcenters.org.

Thank you for making a difference!

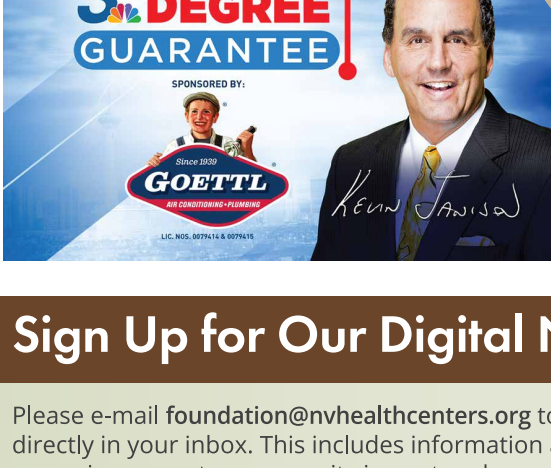
Donations are tax deductible to the extent allowed by law

Quality healthcare is our priority
Philanthropy is our passion

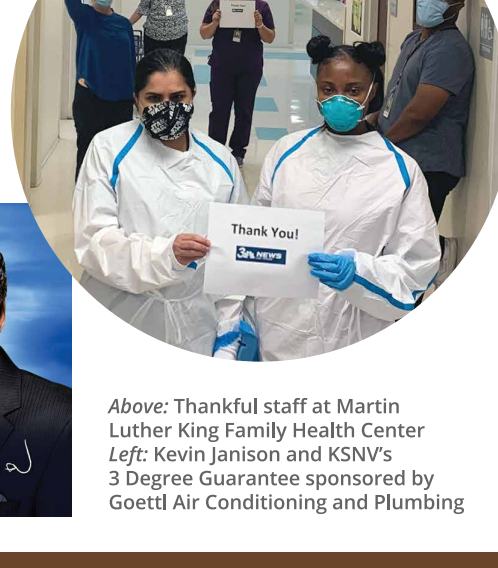
A Surprise Forecast for NVHC

We were surprised and delighted to learn Nevada Health Centers was recently chosen as the May beneficiary for KSNV News 3 Las Vegas' 3 Degree Guarantee program.

Thanks to News 3 Weatherman Kevin Janison's streak of accurately forecasting daily temperatures throughout the month and the generosity of 2020 program sponsor, Goettl Air Conditioning and Plumbing, NVHC received a gift of \$2,400.



The gifts will be used to support our COVID-19 response efforts in southern Nevada.



Above: Thankful staff at Martin Luther King Family Health Center
Left: Kevin Janison and KSNV's 3 Degree Guarantee sponsored by Goettl Air Conditioning and Plumbing

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Please e-mail foundation@nvhealthcenters.org to receive future editions of Applause directly in your inbox. This includes information about Nevada Health Foundation campaigns, events, community impact and more.

*We'll never share your contact information with third parties and will only contact you with relevant updates related to Nevada Health Centers and the Nevada Health Foundation.

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